

State Representative Trent Ashby

2915 Atkinson Drive

Lufkin, Texas 75901

Date:

Dear Sir:

As a resident of the Harbor Point subdivision in Trinity, Texas, I am writing to express my concern about the rising cost of water/sewer service in our area. Our water is provided by SouthWest Water Co/Monarch Water Company, and they have recently implemented another price increase, which will take effect over a three year period. The basic monthly cost for basic service at present is around \$121. This is a basic monthly charge, regardless of the amount of water usage. For instance, weekenders and persons who travel a lot are charged even if they use no water. The information provided by SouthWest detailing the price increase is an 11 page document, which makes it difficult to determine the exact price increase.

The water quality and service are poor, with frequent outages for repairs to the lines, and unreliable pressure which often drops with no warning. Most people do not drink the water and have to resort to buying bottled water for drinking and cooking. Yards and gardens will need to be watered as summer approaches and the extra water usage will put a real financial burden on many residents of Harbor Point, a good number of which are retired or on a fixed income.

As our State Representative, I hope you are able to help in any way to help prevent these increases in the water bills and improve the service and quality of the water we receive.

Thank you in advance for your representation on our behalf.

Sincerely,

Contact information:

Address:

Phone #

E-mail